9/24/19, Storm Sewer Utility Public Meeting:

- Andy Stottlemyer opens meeting with background statement of past, present and future rate fee structure and introduces committee members in attendance. Alice Elia, Herb Dolaway and Jason Warrenfeltz. Also introduces all committee members and staff.
- Bruce gives public meeting presentation. (attach presentation)
- Jeffrey Stonehill then gives comments on committee and new rate structure program. Committee has recommended standardized SFR (Single Family Residential) rate across the board and that Non-SFR have 2 options for reducing fees; credit program and appeal process to remove IA (Impervious Area).

 Mr. Stonehill also stated that all properties with IA within the Borough will pay these fees, including Borough owned and tax exempt properties.
- Question from attendee about when budget increases from year to year will that result in fee increases. Mr. Stonehill replied and advised that an annual review will be completed and increase as needed.
- Bob Thomas commended the Borough for the structure and transparency of the program
- Bob Thomas also asked how performing the camera work in the piping network would generate cleaner water discharging. Mr. Stonehill informed him that this is needed to assess the issues with the infrastructure itself and is not necessarily related to the Chesapeake Bay Pollutant Reduction Program. Mr. Thomas then commented that more money should be spent on PRP projects rather than infrastructure repairs. It was then stated by staff that they have to go hand in hand; The MS4 permit requires multiple levels of work needed and referenced all the MCM's and that they all are part of the permit.
- Comment from attendee that the existing pipe was not built to last as long as it did and that replacing with new and improved materials is necessary.
- Comment from another attendee that they are not happy we have to apply fees like this to help the Chesapeake Bay. Referenced that when a local body of water such as "Cowan's Gap Lake" needs to be cleaned up no one helps with those costs. This person also asked that when someone reduces their fee through credits or appeals how this affects the budget. Mr. Stonehill referenced again that the budget and fee would be reviewed annually for those reasons.
- Attendee asked if this was a tax or a fee. Mr. Stonehill answered it is a fee specifically, a utility fee.
- Attendee asked why the SFR was used to calculate the ERU amount structure. Mr. Stonehill explained that it was used just as a measuring tool. 80% of the properties in the Borough are SFR and the average is 2,920 sq ft. This is just the process that is used to determine the fee and structure.
- The County commented on being appreciative of the transparency but there is still going to be sticker shock with the fees.
- Mr. Warrenfeltz commented that this is a mandate and has to be done. Appreciates the procedure and transparency of how this all came together. Also commented that when the committee first began meeting the proposed budget and fees were much higher.
- Mr. Woglemuth and Mr. Stottlemyer closed with a few comments. 2 additional meetings are being held for the top utility rate paying customers and tax exempt properties. New billing will not start until July 2020 to give time for everyone to prepare budgets.
- The Borough encouraged attendees to help spread the word and to contact Mr. Stottlemyer with any questions. Finally, the Borough announced that the new rate structure would be presented to Town Council on 10/14/19.

9/25/19, Storm Sewer Utility Public Meeting for Business Owners:

- Andy Stottlemyer opens meeting with background statement of past, present and future rate fee structure and introduces committee members and staff.
- Mr. Stottlemyer gives meeting presentation.
- David Mackley commended the Borough and the Committee for the process taken and for the transparency during the seven committee meetings. Mr. Mackley advised that FCADC would be paying over \$19,000 annually in Greencastle Borough.
- Closed by advising attendees to contact Mr. Stottlemyer with questions/concerns and finding out what their estimated fees may be.

9/26/19, Storm Sewer Utility Public Meeting for Tax Exempt Properties:

- Andy Stottlemyer opens meeting with background statement of past, present and future rate fee structure and introduces committee members and staff.
- Mr. Stottlemyer gives meeting presentation.
- Attendee asked about existing stormwater management facilities and whether or not this would be taken
 into consideration when fees are assessed; In particular a church with an underground stormwater
 system. Mr. Stottlemyer confirmed that there would be an application process where credits could be
 applied for.
- Attendee asked about how graveyards are mapped relative to impervious coverage. The Borough confirmed that individual headstones are not considered as impervious coverage, however, the paved or gravel roads are.
- Attendee questions about how many ERU's total are in the Borough. Answered with $240,000 \times $5/ERU = $1,200,000$.
 - Confirmation after meeting that there are about 22,000 ERU's (subtract 9% for credits and appeals) = budget amount of ERU's is around 20,000>>>>20,000 x \$5/ERU x 12 months = \$1,200,000
- Attendee commented that \$5.00/month for single family residential properties is not fair. Mr. Stottlemyer explained that the Stakeholder Committee looked at different options that included a tiered approach. In the tiered approach single family residential properties would be classified based on the amount of impervious coverage. Ultimately the committee agreed to recommend the single ERU (\$5.00/month) to Town Council.
- Attendee commented that agriculture operations cause more damage and pollution to the Chesapeake Bay than stormwater from municipal operations and impervious surfaces.
- Attendee commented that the stormwater runoff from their church property is not entering the Borough system and that they should not be required to pay the fee. Mr. Stottlemyer verified that this is not how the program was set up. If a property contains impervious surfaces then a bill would be sent. He also advised that credits could be applied for installing stormwater management best management practices or appeals can be made for reducing impervious surfaces. He also advised the attendees that the Borough would pay their share for the utility fees for all properties.
- Mr. Stottlemyer provided clarification between different types of stormwater management facilities such as detention basins, retention basins, infiltration basins and rain gardens.
- Closed by advising attendees to contact Mr. Stottlemyer with questions/concerns and finding out what their estimated fees may be.